



Public Service Values

Richard C. Box

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Public Service Values is written for both graduate and undergraduate courses in public affairs. It should be valuable reading in any course where discussion of public service values will enrich the learning experience and offer a guide to professional practice. The text explores the meaning and usefulness of specific values, making them more accessible as part of the workplace toolkit of people delivering public services. Five primary concepts, or themes, are used as an organizing framework for discussion of a range of values people in the field find important in their work: Neutrality, Efficiency, Accountability, Public Service, and Public Interest. Public Service Values highlights the importance of values in professional life and it is intended to encourage a more conscious and reflective public practice.

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